Hello \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

I am a longtime fan of…. /I have just discovered…

your brand/products/company/ \_\_\_\_\_\_\_\_\_\_\_\_\_

I noticed that this product contained plastic? I’m trying to use less plastic as I’ve learnt that 11 million tons of plastic enter our oceans every year.

Recent news from Greenpeace suggests the UK dumps 688,000 tonnes of our plastic waste a year in other countries where it’s often not recycled.

The U.S. generates more plastic trash than any other nation according to a recent report. Australia and Europe have pledged single-use plastic bans. And amongst the UN Sustainability Goals are to reduce consumption and use less fossil fuels, which plastic is often made from.

* Can I ask what you are doing to eradicate single use, or non recyclable plastic from your products?
* Do you currently use recycled plastic or have plans to introduce recycled or more sustainable materials?
* If I am unable to recycle the material (soft plastic/bioplastic etc) am I able to return these plastic items to you to dispose of responsibly via a company like Terracycle?

Thanks so much for taking the time to read this email.

I look forward to hearing back from you,

Kind regards,